



## SPINDLE WARRANTY

HM Precision Spindle ("HMPS") is a division of HMPG Pty Ltd trading as HM Precision Grinding Service.

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### Warranty Coverage

HMPS provides a six (6) month warranty commencing from the date of delivery of the repaired spindle to the customer. This warranty applies solely to replacement parts supplied by HMPS (excluding bearings, seals and other wear components) and workmanship performed by HMPS during the repair process. Where a defect covered by this warranty is identified during the warranty period, HMPS will, at its discretion, repair or replace the defective component at no charge.

### Warranty Claims

Any warranty claim must be submitted in writing within ten (10) days of the fault being identified. To assess the claim, the spindle must be returned to HMPS within the warranty period, remain fully assembled, and be accompanied by a written description of the fault and supporting information. HMPS reserves the right to inspect and assess the spindle before determining whether a warranty claim is valid.

### Exclusions

This warranty does not cover bearings, seals, O-rings, washers or other consumable wear components, normal wear and tear, freight or transport costs, removal or re-installation costs, production downtime, loss of income, damage during transport by third-party carriers, improper handling, accidental damage, contamination, tooling imbalance, excessive vibration, mechanical overload or failure to follow manufacturer recommendations. Bearing life cannot be guaranteed as it is influenced by application conditions and operating practices outside HMPS's control.

### Motor Rewinds

Where a repair includes motor rewinding performed by an approved external contractor, the rewind workmanship is covered by this warranty. As the motor core and associated components remain used parts, HMPS does not guarantee the future service life of the motor assembly.

### Warranty Exclusions and Void Conditions

This warranty becomes void if the spindle is dismantled, modified or tampered with by any person other than HMPS, repairs are attempted by a third party, the spindle is used outside its intended purpose, or the spindle is operated contrary to the manufacturer's recommendations.

### Limitation of Liability

To the maximum extent permitted by law, HMPS, HMPG Pty Ltd and HM Precision Grinding Service shall not be liable for any indirect, consequential, incidental or economic loss arising from the use, failure or performance of the spindle, including loss of production, loss of profits, business interruption, loss of contracts, loss of information or any consequential commercial losses.

### Freight

The customer is responsible for all freight and transport costs associated with returning a spindle to HMPS for inspection, repair or warranty assessment unless otherwise agreed in writing.